



Exterior Plus Protection

CLAIM AUTHORIZATION: 1-800-810-8458

AGREEMENT NUMBER EPP

THIS FORM IS NOT AVAILABLE IN: NY, OH, OR, WA

PURCHASER INFORMATION			VEHICLE INFORMATION		
CUSTOMER NAME			YEAR	MAKE	MODEL
ADDRESS			VEHICLE IDENTIFICATION NUMBER		
CITY	STATE	ZIP	AGREEMENT PURCHASE PRICE		
HOME PHONE		WORK PHONE	EFFECTIVE DATE		
DEALER INFORMATION					
SELLING DEALER			ADDRESS		
DEALER PHONE NUMBER			CITY	STATE	ZIP

TERM: 6 MONTHS 1 YRS 2 YRS 3 YRS 4 YRS 5 YRS

* The Agreement's purchase price is paid in a single payment unless this box is checked for installment payment.

Note: If an Agreement period is not checked, the three (3) year term will apply.

Exterior Plus Benefits:

- Emergency Roadside Assistance Dent and Ding Protection
 Windshield Coverage Rain Sensor Windshield Coverage (Surcharge)

Note: If no coverage is checked above only the Windshield Coverage will apply.

FOR EMERGENCY ROADSIDE ASSISTANCE, PLEASE FOLLOW THESE INSTRUCTIONS:

If the option for Emergency Roadside Assistance has been checked on this Agreement, You are eligible to receive Emergency Roadside Assistance Coverage through Automotive Roadside Services, Inc. The obligor for Emergency Roadside Assistance is Automotive Roadside Services, Inc. Your registration card and benefits are provided by the Selling Dealer at the time of sale. You are entitled to the following benefits: 1) Comprehensive towing when Your Vehicle is unable to safely proceed under its power up to \$100.00 per disablement; 2) flat tire change (with Your good spare); 3) battery boost (jump start); 4) emergency fuel delivery; and 5) lockout assistance. See Your Automotive Roadside Services Registration Card for guidelines. In most instances, service will be provided on a "sign and drive" basis at no cost to You (up to the specified covered limit). You MUST CALL 1-888-249-5250 BEFORE USING ANY OF THE SERVICES LISTED ABOVE. CALLING AFTER SERVICE IS PERFORMED WILL RESULT IN THE CLAIM BEING TURNED DOWN.

WHAT TO DO IN THE EVENT OF A CLAIM:

BEFORE SERVICES ARE PERFORMED OR ANY REPAIRS ARE MADE TO THE Vehicle, You MUST RECEIVE PRIOR AUTHORIZATION FROM THE Administrator. FAILURE TO DO SO WILL RESULT IN THE CLAIM BEING DENIED. You MAY CONTACT THE Administrator AT:

NATIONAL WARRANTY ADMINISTRATION NETWORK, LLC.
P.O. BOX 30308, CLEVELAND, OHIO 44130
1-800-810-8458

ACCEPTANCE

Customer has read the front and back of this Agreement and fully understands the terms and conditions of this Agreement. Further, the Customer understands that the Agreement is not an insurance policy.

_____ CUSTOMER SIGNATURE	_____ DEALER SIGNATURE
_____ DATE	_____ DATE

This Agreement is a service contract, not a Manufacturer's warranty or contract of insurance. Some of the benefits You receive under this Agreement may duplicate express or implied warranties that may accompany Your purchase of the Vehicle. You are not required to enter into this Agreement in order to purchase, lease or obtain financing for the Vehicle.

Our performance under this Agreement is insured separately by an insurance policy issued to Us by American Bankers Insurance Company of Florida. If repairs have not been performed or if a verified claim for reimbursement for authorized service performed by a repairer has not been paid within sixty (60) days, You may contact the insurance company directly at: American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, Florida 33157, 1-800-283-0785

DEFINITIONS

Agreement: This form describes the protection **You** will receive under this **Agreement**.

Administrator: National Warranty Administration Network, LLC. **You** may contact the **Administrator** at any time to have coverage questions answered or to receive assistance in filing a claim.

Customer: The purchaser(s)/lessee(s) of the **Vehicle** described on the front of this document or to whom this **Agreement** is properly transferred.

Selling Dealer or Dealer: The **Selling Dealer** which is identified on the front of this **Agreement**.

Vehicle: The covered **Vehicle** identified on the front of this document on which this **Agreement** was issued.

We, Us, Our, Company: Means United Service Protection Corp., who is the obligor under this **Agreement**.

You or Your: The **Customer** who purchased this **Agreement**.

COVERAGES

Dent and Ding Protection: We provide the removal of certain dings and dents from the **Customer's Vehicle** via the process known as "Paintless Dent Removal" or "PDR". This **Agreement** is limited to personal use, passenger cars, trucks and sport utility vehicles with steel or aluminum body panels. A PDR Panel Repair covers the removal of dents and dings within an area located on a panel of the **Vehicle** that does not exceed the size of the standard credit card (3 3/8" x 2 1/8"). PDR Panel Repairs are subject to accessibility (e.g. an area within 3/4" of a door edge is not accessible) and does not cover dings or dents that have punctured the metal or have resulted in visible paint damage. All repairs will be performed at the **Selling Dealer** unless the **Customer** resides further than one hundred (100) miles away from the **Selling Dealer**.

Windshield Repair or Replacement Protection: We agree to cover the cost of repairs and/or replacement to the front windshield if it is cracked, chipped or starred due to Road Hazard. This **Agreement** does not cover damage due to collision or any other type of damage except Road Hazard (e.g. rocks, stones or any other type of damage caused by road debris while driving). In the event that the Rain Sensor Windshield Coverage Surcharge box is **not checked** on the front of this **Agreement**, the windshield will only be replaced with a standard replacement windshield.

TERMS & CONDITIONS

1. The following events and circumstances are NOT covered by this **Agreement**:

- Customer's** indifference, negligence or carelessness in protecting the **Vehicle** from further damage. Any loss resulting directly or indirectly from forgery or any fraudulent, dishonest, illegal, criminal act, due to conversion, embezzlement or secretion by any person in lawful possession of the **Vehicle**, whether acting alone or in collusion with others, is specifically excluded. Loss of time, inconvenience, loss of use of **Vehicle** or other incidental or consequential damages, personal injury or property damage covered.
- Vehicle's** manufacturer's defects that would be covered under the manufacturer's warranty.
- Any damages resulting from delays or failure to perform in whole or in part pursuant to the terms herein due to labor dispute, strike shortages, acts of war or terrorism, civil commotion, accidental fire, hail, flood, acts of God or other causes beyond **Our** control. Any damages resulting from anything other than a road hazard (e.g. rocks, stones or any other type of damage caused by road debris while driving), including, but not limited to, collision with another vehicle.

2. A loaner car will not be provided during the time of repair.

3. There is no deductible on this **Agreement**. This **Agreement** pays one hundred percent (100%) parts and labor on all authorized repairs.

4. Prior to any service **You** must contact the **Administrator** at 1-800-810-8458 for instructions before ANY repairs are started on **Your Vehicle**.

HOW **Agreement** MAY BE TRANSFERRED

The original retail purchaser may transfer this **Agreement** to a private owner of the **Vehicle** for the remainder of the original **Agreement** period.

Transfer procedures:

Return to **Your Dealer**, complete the Transfer of **Agreement** form provided by **Your Dealer** and present the following items:

- This **Agreement**.
- A fifty dollar (\$50) transfer fee payable to **Your Dealer**.
- Documentation evidencing change of ownership.

Transfer Conditions:

This **Agreement** can only be transferred to a private owner within fifteen (15) days of change of **Vehicle** ownership. All remaining underlying warranties must be transferred to the new owner.

This contract cannot be transferred to another vehicle, to a vehicle damaged to the customer of a vehicle dealer or to a lender.

A transferee may not transfer this **Agreement** to a subsequent purchaser of the **Vehicle**. Upon transfer of the **Vehicle** by a transferee to a subsequent purchaser, this coverage is no longer in force.

HOW THIS **Agreement** MAY BE CANCELED – INCLUDING REFUNDS AND CHARGES

1. If **You** cancel this **Agreement**: a. On or before sixty (60) days from the effective date, **You** will receive a full refund (less a service charge of fifty dollars (\$50)), if no services for a claim(s) have been rendered to, or on behalf of **You**. If services for a claim have been rendered, **You** will receive a prorata refund based on the time less claims paid or; b. After sixty (60) days, **You** will receive a prorata refund based on the time expired less claims paid. **ALL CANCELLATIONS ARE SUBJECT TO A FIFTY DOLLAR (\$50) SERVICE CHARGE.**

2. For cancellation, return this **Agreement** to **Your Dealer** and complete a Cancellation Request Form (which can be obtained by calling **Your Dealer** or by contacting the **Administrator**). The **Dealer** will issue a refund, if any, less claims paid to **You**. However, if **You** financed this **Agreement**, the refund may be payable to the lender or finance company (if any), less claims paid that financed the purchase of this **Agreement** or jointly to **You** and the lender.

3. **We** may cancel this **Agreement** for any reason within the first ninety (90) days or at anytime thereafter:

- If **Your Vehicle** is a total loss or is repossessed.
- If **Your** odometer is disconnected or altered.
- If **You** use **Your Vehicle** in any manner not covered by this **Agreement**.
- If **You** do not pay the **Agreement** charge.

PRIVACY

To review the General Privacy Policy of United Service Protection Corporation, an Assurant Solutions company, please visit <http://www.assurantsolutions.com/privPolGeneral.html>.

To learn more about how National Warranty Administration Network uses **Your** information, please visit www.nwan.com.

ARBITRATION PROVISION

Read The Following Arbitration Provision ("Provision") Carefully. It Limits Certain Of Your Rights, Including Your Right To Obtain Relief or damages Through Court Action. As used in this Provision, "You" and "Your" mean the person or persons named in this Limited Warranty, and all of his/her heirs, survivors, assigns and representatives. And, We and Us shall mean the Obligor identified above and shall be deemed to include all of its agents, affiliates, successors and assigns, and any retailer or distributor of its products, and all of the dealers, licensees, and employees of any of the foregoing entities. Any and all claims, disputes, or controversies of any nature whatsoever (whether in the Limited Warranty, tort or otherwise, including statutory, common law, fraud (whether by misrepresentation or by omission) or other intentional tort, property, or equitable claims) arising out of, relating to, or in connection with (1) this Limited Warranty or any prior Limited Warranties, and the purchase thereof; and (2) the validity, scope, interpretation, or enforceability of this Provision or of the entire Limited Warranty (Claim), shall be resolved by binding arbitration before a single arbitrator. All arbitrations shall be administered by the American Arbitration Association (AAA) in accordance with its Expedited Procedures of the Commercial Arbitration Rules of the AAA in effect at the time the Claim is filed. The terms of this Provision shall control any inconsistency between the AAA's Rules and this Provision. You may obtain a copy of the AAA's Rules by calling (800) 778-7879. Upon written request We will advance to You either all or part of the fees of the AAA and of the arbitrator. The arbitrator will decide whether You or We will be responsible for these fees. The arbitrator shall apply relevant substantive law and applicable statute of limitations and shall provide written, reasoned findings of fact and conclusions of law. This Provision is part of a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act, 9 U.S.C. 1 et seq. If any portion of this Arbitration Provision is deemed invalid or unenforceable, it shall not invalidate the remaining portions of the Arbitration Provision. This Arbitration Provision shall inure to the benefit of and be binding on You and Us and its Provision shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Service Plan. You agree that any arbitration proceeding will only consider Your Claims. Claims by, or on behalf of, other individuals will not be arbitrated in any proceeding that is considering Your Claims. You and We Understand and agree that because of this arbitration PROVISION neither You nor We will have the right to go to court except as provided above or to have a jury trial or to participate as any member of a class of claimants pertaining to any claim.